



# healthinc



## OCCAM 2.1

INTEGRATED RIS

Experience the OCCAM Difference

*“The competitive world of medical imaging hinges on providing high quality, reliable and accurate service as quickly as possible”*

OCCAM is a flexible, fast and robust system that ensures your practice has perfectly streamlined workflow while providing timely and reliable information so your practice delivers the best possible patient care whilst achieving the highest level of business efficiency.

OCCAM is a comprehensive radiology information and management system that has been specifically designed and developed for the Australian Radiology market including seamless integration to HIC online. OCCAM is a proven system that is currently operating in a large number of radiology practices and departments across the country. OCCAM has been designed to grow as your business expands without any changes to the software, it is a solid system that has the capacity to perform the management functions for single or multiple practices/ departments.

OCCAM ensures Radiology Practices improve their cash flow, have a faster turnaround time for patients and referrers as well as being a robust and intuitive system. OCCAM delivers powerful billing and financial packages as well as offering up to the minute statistical information including: Consultations by Patient Type, Consultations by Referring Doctor, Referring Doctors by Postcode, Referring Doctors by Speciality, Referring Doctors by Referral Pattern, Registered Patients by Age, Registered Patients by

Postcode, Consultation Throughput (Workflow), Exams and Patients by Location, Exams and Patients by referring Doctor, Exams by item number.

OCCAM offers a wide range of medical report delivery methods ensuring that you are able to offer your referrers the highest level of service as quickly as possible. Choose from: automated integration with Medical Director, Medical Report & DICOM Images delivered directly to referrers desktop, OCCAM Link , OCCAM Webmail, PacsCube CD Image Delivery, Automated Fax Gateway & Traditional Hard Copy Medical Report.

Improve Communication with OCCAM SMS Communicator, an integrated module which allows you to communicate effectively with your patients and referrers including; appointment reminders, exam preparation notes, report ready for collection as well as invoking an automatic fax gateway for medical reports to your referrers.

Be assured that you will have 100% confidence in OCCAM by the fact that OCCAM is supported by Healthinc's superior service team who have worked in the industry for many years and completely understand the radiology industry as well as the needs of your individual practice. Healthinc provides a local dedicated 1800 technical support call centre along with engineers on the ground who are ready to provide the most prompt and efficient response times for your practice.

OCCAM RIS is a fast, streamlined, reliable and intuitive system.



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## Want to know more?

*Learn about OCCAM RIS*

*<http://www.healthinc.com.au>*

Contact a representative at

*[sales@healthinc.com.au](mailto:sales@healthinc.com.au)*

Speak to us

*Free Call to 1800 882 443*

See what our customers are saying

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# Receptionists

The logo for healthinc, featuring the word "healthinc" in a lowercase, sans-serif font. The "h" and "i" are white, while "ealthinc" is black. The logo is set against a green background with a network diagram of nodes and lines.

*“fast, accurate data entry with an intuitive, friendly and feature rich interface...”*

The OCCAM RIS is built on a robust, high performance and scalable platform allowing for ultra-fast data entry with instant and intuitive search capabilities. Empower your clerical staff with the ability to process bookings, patient registration and patient billing. *Remove Patient queues!*

## Appointments

- ▲ OCCAM diary can be scanned for the next available slot and the patient details quickly entered
- ▲ Multi-resource checks - Doctors, Technicians, skills, rosters and rooms. Ensure you always have the required resources available at the time of the examination
- ▲ Easily enquire and report on follow ups, stand bys, day views and room views
- ▲ SMS patient appointment reminders and preparation notes.

## Patient Processing

- ▲ Patient Arrivals
  - ▲ This is a non-mandatory option used in conjunction with the appointments module allowing users to easily transfer captured patient information from the appointments module.
- ▲ Patient Registration
  - ▲ New patient details are captured or existing records are instantly displayed
  - ▲ Sophisticated cross referencing within OCCAM safe guards against possible duplicate patients
  - ▲ Flexible Search options: patient name, Medicare number, Hospital URNO or UPI
  - ▲ Patient Identifier labels with or without bar coding. The format is fully customisable.

## Billing

- ▲ Single Billing Process - all consultations are billed through a single function irrespective of classification (for example: Private, Workers Compensation, DVA or Bulk Billed)
- ▲ Invoices or assignment forms may be automatically printed
- ▲ Automatic calculation of fees based on the classification and HIC billing rules
- ▲ Private patients can be receipted at the time of billing or an account issued
- ▲ Medicare bulk billed claims can be easily modified with a full audit of any changes made
- ▲ Seamless integration to HIC (Health Insurance Commission) online system (via Thelma)
- ▲ A quick press of the F3 key at the end of the day will show whether any patients have been missed for billing



## Communication

- ▲ Communicate with patients via SMS
  - ▲ Appointment reminders - dramatically reduce the number of no shows!
  - ▲ Exam preparation notes
  - ▲ Report ready for collection
- ▲ Referrer Communication
  - ▲ Automated integration with Medical Director
  - ▲ OCCAM Link (Webmail)
  - ▲ DICOM Webserver/Filmless Image Technology (FIT)
  - ▲ Automatic fax gateway for medical reports

The logo for occam 2.1 INTEGRATED RIS, featuring a stylized network diagram of nodes and lines next to the text "occam 2.1 INTEGRATED RIS".

Receptionists

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*“fast, accurate data entry with an intuitive, friendly and feature rich interface...”*

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# Radiographers

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*“Increased throughput with efficient workflow & patient management”*

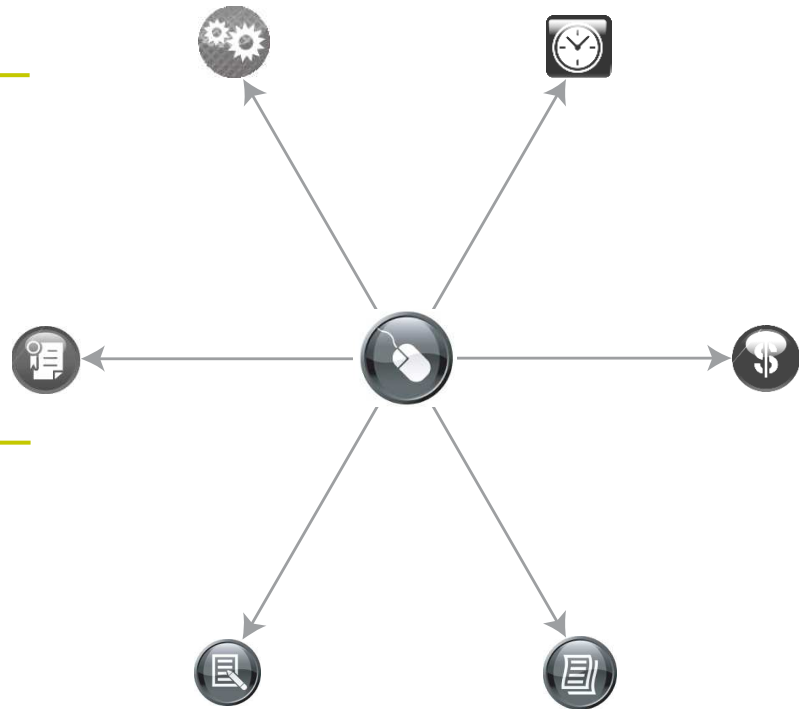
Healthinc’s “Single-Click Integration” lets Radiographers concentrate on patient care. Streamlined workflow is achieved with radiographer “Single-Click Integration” Worklist: no data entry, instant access to all required/ related information such as referral information, previous reports and images, Patient notes, medications and allergies.

## “Single-Click Integration at Exam Start

- ▲ View Patient Schedules
- ▲ View Room Schedules
- ▲ View Patient Referral
- ▲ View patient notes
- ▲ View previous medical reports/images
- ▲ Manage workflow statuses

## “Single-Click Integration” at Exam Completion

- ▲ Select Billing Items
- ▲ Insert Sonographers/Radiographer paper notes into OCCAM RIS/PACS



## Other Features

- ▲ Modality Worklist - no data entry for radiographers
- ▲ Stop mistakes in data entry process
- ▲ Improved capture of examination events using MPPS (Modality Performed Procedure Step)
- ▲ Increased Accuracy and capture of all study and patient related events and information.
- ▲ Timely and tracked management of patients and procedures.
- ▲ Assists radiographer resource management through use of Global Worklist.
- ▲ Scan paper notes into OCCAM RIS/PACS
- ▲ Global or specific modality/location Worklist
- ▲ Capture administered medication dosage

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Radiographers

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# Radiologists

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*“Increased throughput with greater accuracy...”*

OCCAM provides a streamlined, integrated and complete solution for the modern Radiologist. The OCCAM Radiologist workflow provides complete flexibility allowing you to work how you want to work.

The competitive world of medical imaging hinges on providing high quality, reliable and accurate service as quickly as possible.

OCCAM achieves this key benefit with Healthinc’s “Single-Click Integration”, provides the Radiologist instant access to all required/related information such as current images, referral information, previous reports and images.

The Global Worklist - allows the Radiologist to view and report for other sites thus enabling load sharing and distributed remote reporting capabilities.

### The Radiologist Dashboard

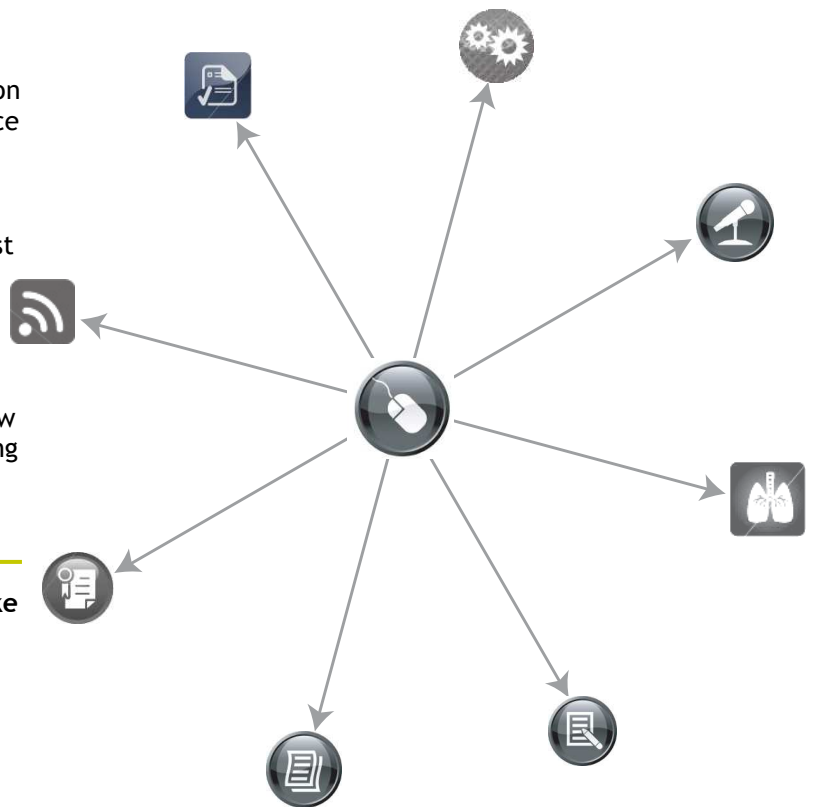
At reporting “Single-Click Integration” will invoke

- ▲ DICOM Images
- ▲ Referral Information
- ▲ Digital dictation or voice recognition
- ▲ Sonographer/Radiographer notes
- ▲ Previous Patient reports/images
- ▲ Practice work flow management (consult patient status)

At authorisation “Single-Click Integration” will

- ▲ Review medical reports
  - ▲ Optional soft copy authorisation
  - ▲ Optional Amend medical report instead of returning to the typist
- ▲ Perform Practice workflow management
- ▲ Automatically send Patient Notification via SMS
- ▲ Automatically Print hard copy reports to the correct printer—even to remote sites

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# Radiologists

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*“Increased throughput with greater accuracy...”*

## Other Features

- ▲ DICOM Workstation with complete integration
- ▲ PACS Integration
- ▲ Global Worklist
- ▲ View Worklist for all locations
- ▲ Report studies for any location from any location
- ▲ Easily View all patient and/or study related information
- ▲ Streamlined report authorisation workflow
- ▲ Operate a paperless practice
- ▲ Improve patient care
- ▲ Dramatically reduce your patient report times
- ▲ Increased accuracy achieved by being able to instantly review all relevant information past & present

## Digital Dictation using powerful, feature rich QuikScribe recorder

- ▲ Capture region of interest screen shots for easy embedding in the medical report
- ▲ Industry standard handsets or blue tooth technologies
- ▲ Insert Text Attachments
- ▲ Instantly Undo / Redo unlimited dictation edits
- ▲ Attach unlimited files to audio file
- ▲ Voice Activation
- ▲ Hands free recording ability

## Optional Integrated Voice Recognition technologies

- ▲ Flexibility to report with or without a typist



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# Typists

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*“Increased throughput with flexible streamlined workflow”*

Healthinc’s “Single-Click Integration” achieves streamlined workflow and flexibility by providing the typist with instant and integrated access to all required resources. Typist can work in a distributed or global typing environment. Global typing work lists allow you to maximise your typists skills enabling typists to transcribe reports for any location. Provide your typing staff with flexibility to transcribe from any location, even their own home.<sup>1</sup>

The Global Typist Worklist with “Single-Click Integration” enables the typist to:

*At transcription “Single-Click Integration” will*

- ▲ Select the appropriate medical reporting template—customisable per location
- ▲ Transcription software - providing instant access to Radiologist Dictation
- ▲ Region of interest images can be embedded in the medical report
- ▲ Practice work flow management
- ▲ Optionally enter exam billing items

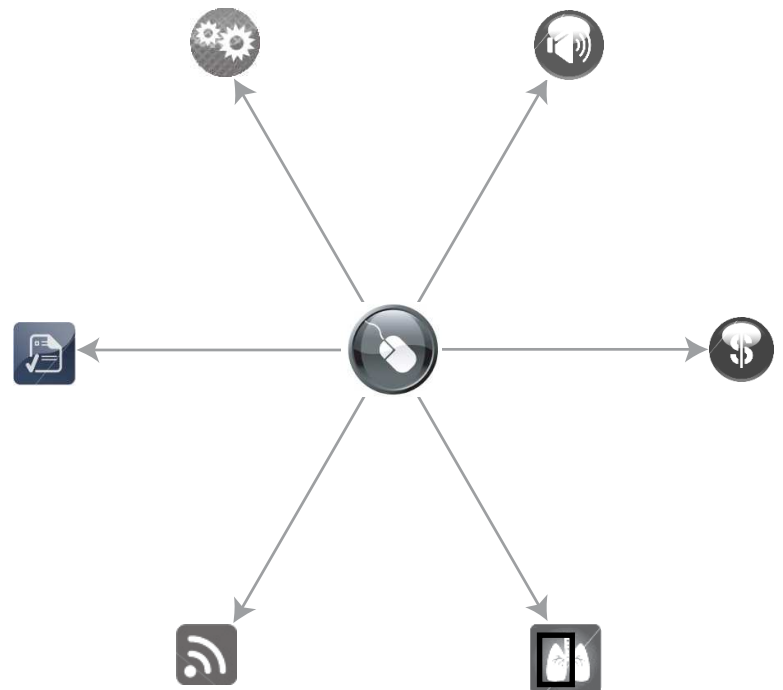
*“Single-Click Integration” at Authorisation*

- ▲ Optionally Hard copy authorise with typist updating practice work flow information
- ▲ Automatically send SMS to patient for report collection
- ▲ Automatically create email and fax report to referring physicians including “copy to” doctors.

Other Features:

- ▲ Digital dictation file management
- ▲ Industry standard transcription hardware
- ▲ Industry Standard/Familiar Microsoft Word integration
- ▲ Allows the use of existing templates, macros and auto text
- ▲ Customised documents (every document in OCCAM is customisable)

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**Quikscribe**  
transcription system

**iaf**  
enabled

# Typists

# healthinc

*“Increased throughput with flexible streamlined workflow”*

## Other Features cont...

- ▲ Global Typing Worklist—View Worklist for all locations
- ▲ Custom Filtered Typing Worklist
- ▲ Type reports for any location—dictation files and medical reports are available for ALL occam workstations regardless of their location.
- ▲ Full typing worklist file management—stop double typing of reports with automatic file and record locking
- ▲ Global Typing pools, distributed typists or both.
- ▲ Fully utilise typist resources
- ▲ Reduce paper wastage with softcopy review and authorisation processes. Operate a “paperless” practice
- ▲ Improve report transcription throughput
- ▲ Digital Transcription using powerful, feature rich QuikScribe Player

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Consultation  Already Typed

Patient

Location/Branch

Referring Doctor

Requests

Current Status

Specialist

Date Films Reported

Typist

Change Status To

Date Typed  at

Follow-up Appointment

F2-Save F5-Just View Report F6-Type/Amend Report F7-Items F8-Print Labels

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# Practice Managers & Administrators

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*“Administer the practice efficiently & cost effectively”*

OCCAM ensures Radiology Practices improve their cash flow, have a faster turnaround time for patients and referrers as well as being a robust and intuitive system. OCCAM delivers powerful billing and financial packages as well as offering up to the minute statistical information.

## OCCAM Provides:

- ▲ Support for Multi-user and multi-location installations
- ▲ Confidence for your practice – OCCAM is a stable and robust system
- ▲ Staff management features
- ▲ Consumable Tracking
- ▲ Cost savings by distributing Medical Reports and images on PacsCube CDs
- ▲ Costs savings by delivering Medical Reports via secured and encrypted email
- ▲ Soft copy image and medical report delivery
- ▲ Increased profitability by dramatically reducing no shows
- ▲ Very Strong financial reporting
- ▲ The backup of Healthinc - a proven Australian vendor
- ▲ Proven product
- ▲ Many reports for Referrer statistics
- ▲ Utilise existing Microsoft Windows workstations - reduce hardware outlay
- ▲ A scalable platform suitable and capable of catering for single user installations or expand to 10 100 or 1000 users



## OCCAM Billing:

- ▲ Strong, robust and customisable billing
- ▲ Have any number of customised patient billing types including location specific billing types.
- ▲ Single Billing Process - all consultations are billed through a single function irrespective of classification (for example private, workers compensation or bulk bill)
- ▲ Invoices or assignment forms may be automatically printed
- ▲ Automatic calculation of fees based on the classification and HIC billing rules
- ▲ Payments may be taken during the billing process if required
- ▲ Medicare Bulk Bill claims can be easily modified with a full audit of any changes made
- ▲ Full integration to HIC (Health Insurance Commission) online system  
A quick press of the F3 function key at the end of day will show whether any patients have been missed for billing



# Practice Managers & Administrators

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## Financials

- ▲ Occam includes simple yet powerfully integrated accounts receivable functions for financial management and reporting
- ▲ Single Receipting Process that allows you to enter payments for single or multiple consultations for the same or different patients
- ▲ Options allow you to Cancel Bills and Receipts, take Overpayments, issue Refunds, and make Write-Offs with full audit trails of all transactions
- ▲ A Bank Deposit List can be produced more than once per day allowing you to do multiple banking deposits per day if required.
- ▲ Automatic Fee Update functions allow you to import the new MBS and then apply your own rules to your billing categories
- ▲ Fully featured Debt Letters functionality
- ▲ No End of Day or End of Month procedures unless you specifically require something
- ▲ Reports and enquiries include Claim Enquiry, Consultation Enquiry, Payor Enquiry and Receipt Enquiry

## Financial Reports

- ▲ Graphical Reports
- ▲ Tabular Reports
- ▲ HTML Reports
- ▲ Full audit trails including Deleted Bills and Receipts
- ▲ Daily Activity Sheets
- ▲ Deleted Appointments
- ▲ GST
- ▲ Payor Balances (Aged Debtors)
- ▲ Legislative
- ▲ Plus many more
- ▲ All reports display to screen or printed for hard copy

**Occam INTEGRATED RIS**

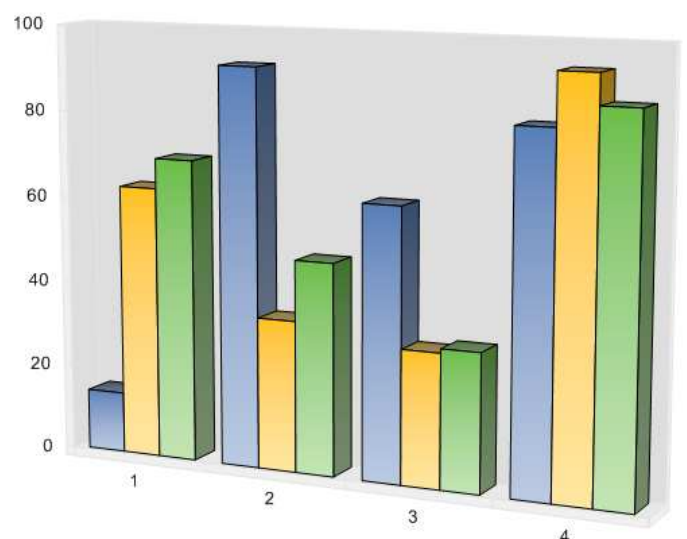
Radiology Printed on 28 SEP 2007 at 02:53:49 Page 1

**OUTSTANDING CLAIMS**

Claim	for	Billed	Paid	O/S	Doctor	Last Receipt Location
4602	MEDICARE	\$1,276.70	\$0.00	\$1,276.70	BM	ADAM
Vouchers in Claim: 9 Submitted: 27/09/2007 at AD						
4603	MEDICARE	\$956.70	\$0.00	\$956.70	BM	ADAM
Vouchers in Claim: 7 Submitted: 27/09/2007 at AD						
4604	MEDICARE	\$945.75	\$0.00	\$945.75	BM	ADAM
Vouchers in Claim: 9 Submitted: 27/09/2007 at AD						
4605	MEDICARE	\$1,201.10	\$0.00	\$1,201.10	BM	ADAM
Vouchers in Claim: 9 Submitted: 27/09/2007 at						

Totals \$4,380.26 \$0.00 \$4,380.26

End of Report



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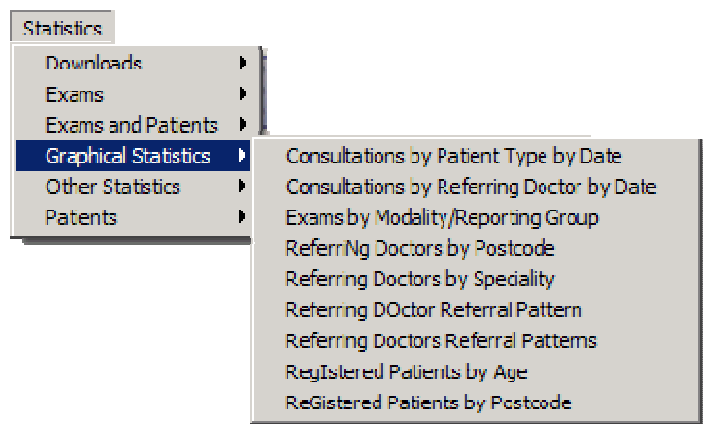
# Practice Managers & Administrators

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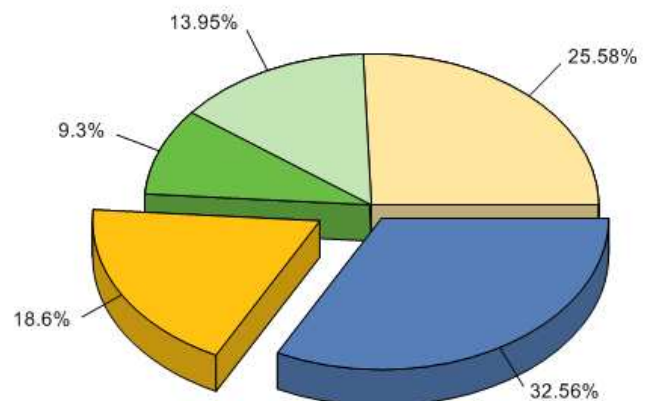
## Statistical and Marketing Reports:

- ▲ Consultations by Patient Type
- ▲ Consultations by Referring Doctor
- ▲ Referring Doctors by Postcode
- ▲ Referring Doctors by Speciality
- ▲ Referring Doctors Referral Pattern
- ▲ Registered Patients by Age
- ▲ Registered Patients by Postcode
- ▲ Consultation Throughput (Workflow)
- ▲ Exams and Patents by Location
- ▲ Exams and Patents by referring Doctor
- ▲ Exams by item number



## Miscellaneous

- ▲ Integration with 3<sup>rd</sup> party accounting packages such as MYOB
- ▲ OCCAM archives and purges very little data. All consultation, billing and patient data remains online and available for enquiries and reports for the life of the system



## Migration from Existing Systems

Healthinc can provide a number of strategies to help you migrate from an existing patient management system or Radiology Information System. Healthinc have successfully migrated data from numerous RIS products including patient, consultation, billing, Referrer physicians, and Medical Report data.

The issue of data migration is always unique to each practice - ask us for more information on data migration.





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# Referrers

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OCCAM offers a wide range of medical report delivery methods ensuring that you are able to offer your referrers the highest level of service as quickly as possible.

## Medical Report Delivery Options

- ▲ Automated integration with Medical Director
- ▲ Medical Report & DICOM Images delivered directly to Referrers Desktop
- ▲ OCCAM Link - Radiology Reports and medical images accessible by the referrer anytime, anywhere.
- ▲ PaccCube CD Image Delivery
- ▲ Automated fax gateway or manual fax
- ▲ Hard copy Medical Reports
- ▲ Receive only relevant clinical and/or practice information



## OCCAM Link

- ▲ Secure “Webmail” for medical reports
- ▲ Referrer can access reports from anywhere there is an internet connection
- ▲ Optional Link Directly into DICOM Webserver—not only can the referrer review the report but they can also view the relevant medical images
- ▲ Single Sign on—no additional logins needed.



YOUR RADIOLOGY LOGO

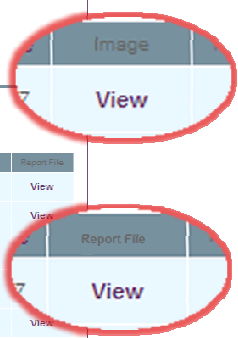
Home  
Company Profile  
Patient Information  
Referrer Information  
Doctors Reports  
Contact Us

occam link: radiology reports  
www.healthinc.com.au

Professor Dr. Joe Smith  
Provider No: XXXXXYY3  
Sign Out

Name	Date of Birth	Patient Address	Exam Date	Image	Report File
Joe Bloggs	02 Jul 1953		14 Jun 2007	View	View
Jane Smith	24 Sep 1959		15 Jun 2007	View	View
Julie Ng	06 Aug 1956	STREET, EAST BOSFORD NSW	21 Jun 2007	View	View
Thomas Gann	10 Dec 1916	KARALTA ROAD, ERINA NSW	10 Jun 2007	View	View
Kevin Forse	22 Apr 1957	AYE LAWS, GLEN NSW	12 Jun 2007	View	View

Sign Out



Patient: [redacted]  
Date of Birth: 02/07/1959  
Referring Doctor: DR. [redacted]  
Examination: US RENAL  
Consultation Date: [redacted]  
Films Reported: [redacted]

Dear [redacted]

**Renal Tract Ultrasound**

**History:** Recurrent UTIs

**Findings:**  
**Bladder:** Volume 301ml. Patient felt subjectively "full". Thin walled. No detectable trabeculation. No increased vascularity. No debris nor calculi.  
Both ureters jets present with normal declination and no ureteroceles.  
Postresection residual 7ml felt as "slightly empty".  
**Right Kidney:** Normal in size (112mm), position and echotexture. No evidence of hydronephrosis or hydroureter.  
**Left Kidney:** Normal in size (111mm), position and echotexture. No evidence of hydronephrosis or hydroureter.

Renal vessels not clearly seen. Focal renal masses not seen. Please see attached CT scan for further details.

**Conclusion:** Normal study.

Authorised by DR [redacted]

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